



CONGRESSWOMAN

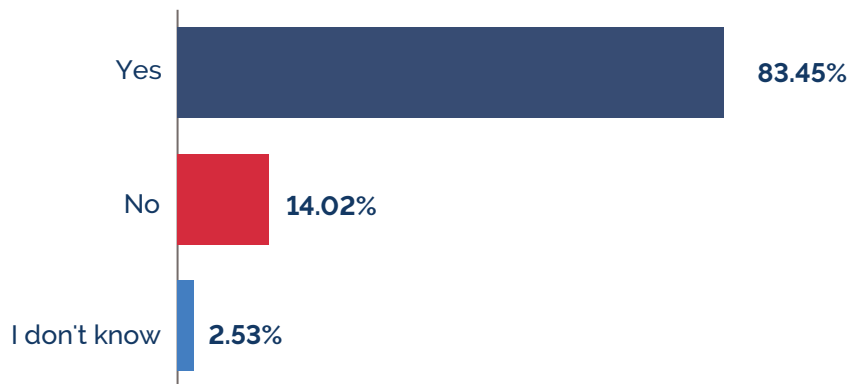
VERONICA ESCOBAR

Texas' 16th Congressional District

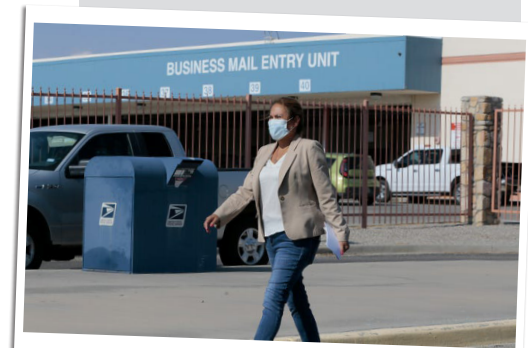
U.S. Postal Service Survey

This survey was conducted and released by the Office of Congresswoman Veronica Escobar (TX-16) for El Pasoans to share their experiences with mail delivery delays and concerns about the future of the U.S. Postal Service (USPS). These results are based on responses from 879 respondents.

1 Are you aware that operational changes were made to your postal service by the Trump Administration's newly appointed Postmaster General Louis DeJoy, including but not limited to: banning overtime for postal workers, restricting mail transportation trips, and reducing the use of mail processing equipment?

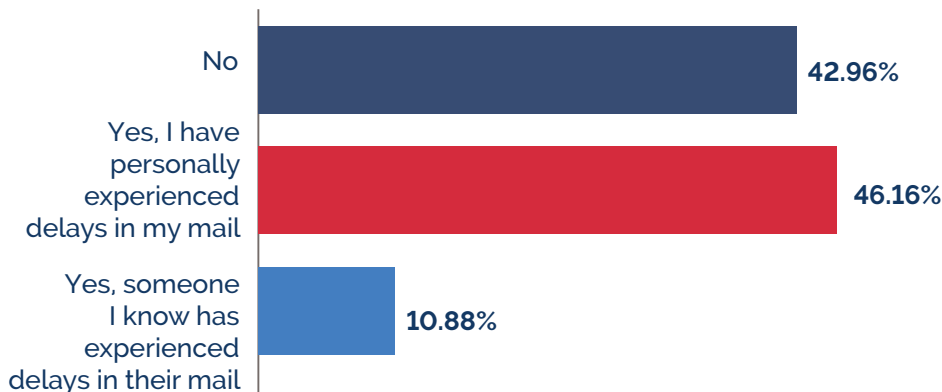


Below: Congresswoman Escobar conducting an oversight visit to USPS El Paso Processing and Distribution Center on August 18, 2020. Photo Credit: Mark Lambie/El Paso Times



Survey Comments

2 Have you or someone you know experienced recent delays in receiving or sending mail?



"As a senior citizen I make use of the USPS services plenty, I want to make sure that this essential service continues to serve the way it has. It gives me peace of mind that I can count on this reliable and important service."

— **Guadalupe**
El Paso, Texas

3 In the last six (6) months, have you used the USPS to: Select all that apply.

Receive a prescription medication	12.47%	Contact a legislator or other government office	7.55%
Get medical supplies e.g. band-aids, painkillers	9.73%	Vote	12.86%
Order food or beverages	12.16%	Reach out to loved ones	16.36%
Pay bills	17.29%	Send and receive business orders	11.58%

"I'm afraid that my mail-in ballot will be held up and my vote won't count."

— **Velia**
El Paso, Texas

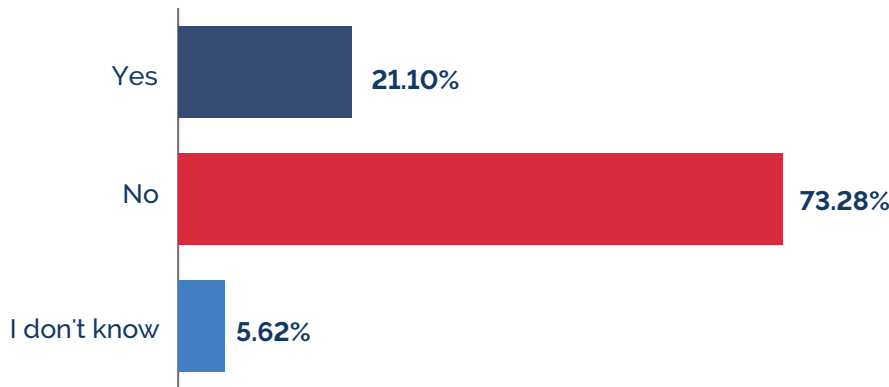
4 In the next six (6) months, do you intend to use the USPS to:
Select all that apply.

Receive a prescription medication	12.56%	Contact a legislator or other government office	7.51%
Get medical supplies e.g. first-aid, over-the-counter medication, etc.	9.74%	Vote	12.87%
Order food or beverages	12.25%	Reach out to loved ones	16.30%
Pay bills	17.25%	Send and receive business orders	11.52%

Below: A USPS letter carrier loads her truck in El Paso. Photo Credit: Paul Ratje, AFP/Getty Images



5 Do you support the recent overtime and service reductions implemented by Postmaster General DeJoy?



Survey Comments

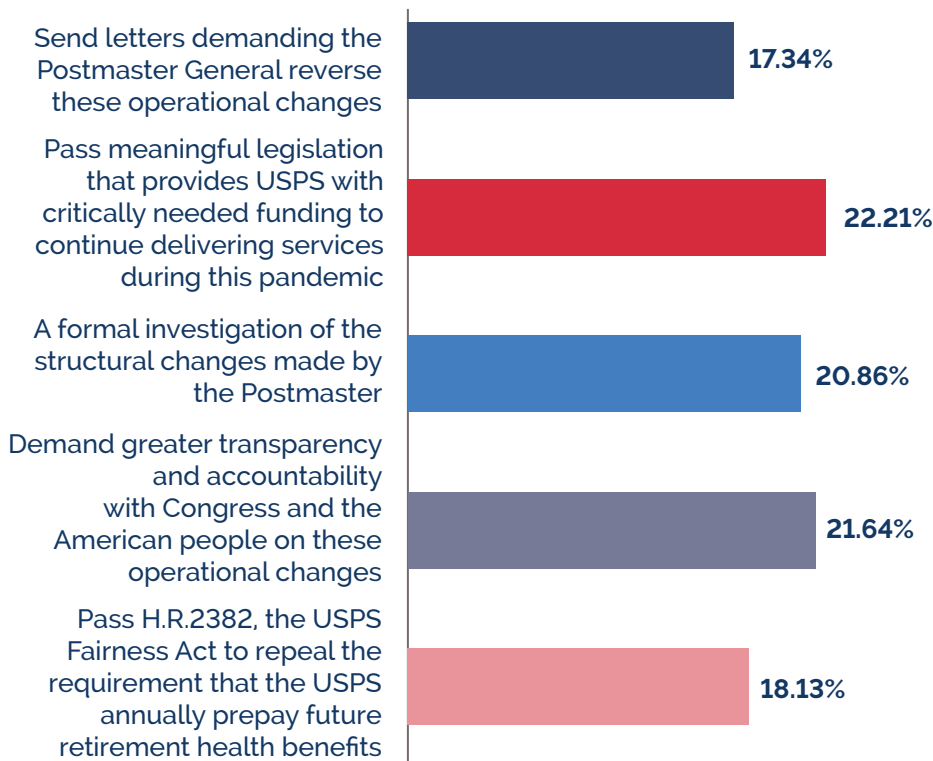
"I am a 100% disabled veteran. Currently because of COVID-19, all my medications are delivered by the USPS. I served my country and I never expected that the Trump administration would prevent meds for veterans."

— Ismael
El Paso, Texas

"My husband and I are in our 60s and now more than ever rely on USPS to get our heart and glaucoma medication and supplements. Additionally, writing letters to far away friends, family, and sons has helped me cope with loneliness and stress of COVID-19 isolation."

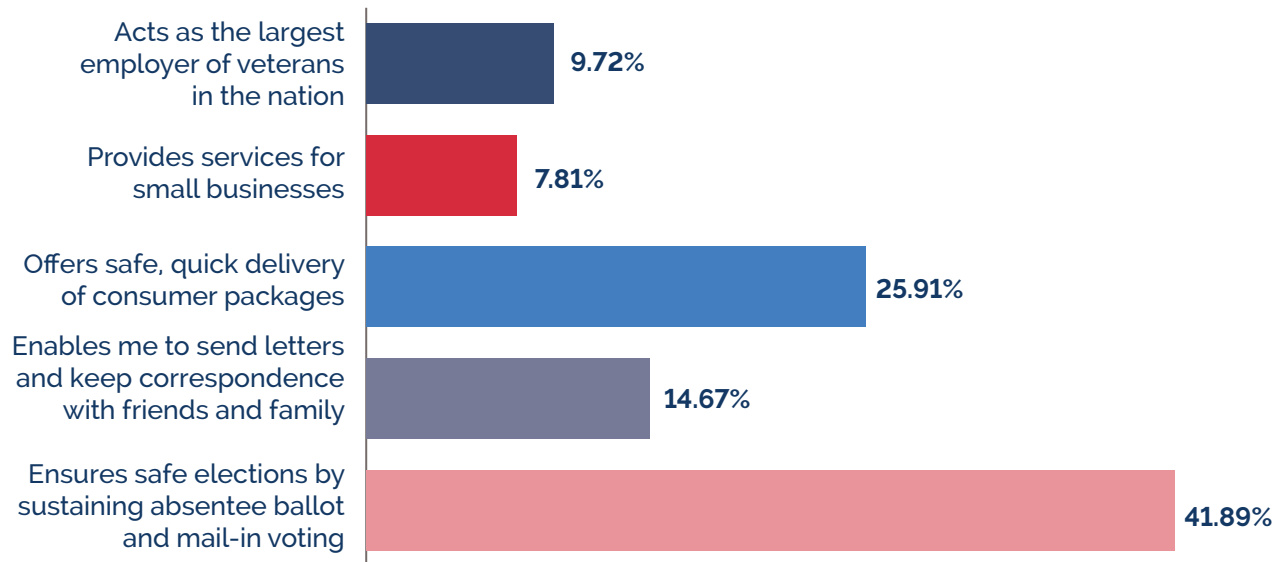
— Irene
El Paso, Texas

6 What action do you want to be taken by Congress to ensure that mail is delivered effectively? Select all that apply.*

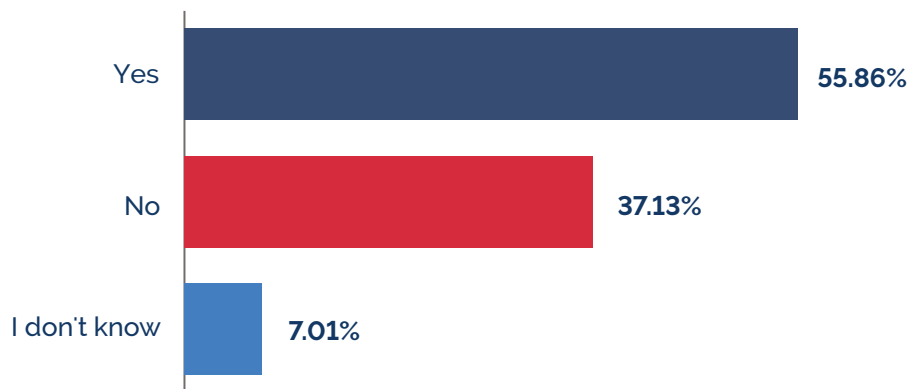


*Note: All provisions listed above are measures taken in the House and supported by Congresswoman Escobar.

7 | What USPS service is the most important, in your opinion?



8 | Have the changes made by the Trump administration undermined your faith in the USPS and/or our elections?



HERE FOR YOU!

If you need help during this health and economic crisis, please contact us:

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